PAYMENTS

FAST, SECURE & PCI COMPLIANT

maximum
network solutions

Payments is our fully automated, self-service card payment application enabling businesses to offer customers a quick, convenient and secure way to pay for their goods and services.

Utilising conversational speech to interact naturally with and guides callers through the payment process. Payments makes it easy for your customers to make regular or one-off payments.

We can integrate Payments with most leading Payment Gateways.

SECURE, PROTECTED PERSONAL DATA

All card transactions made are fully automated helping you to remain PCI compliant. As there's no manual handling of card or personal data provided by callers, the data always remains secure and confidential, and is never accessible to Agents or any staff member

Payments verifies and confirms all transaction to callers, giving your customers peace of mind that the payment has been made.

RAPID ROI

Many of our Payments application clients achieve a rapid return on their investment. Particularly those with high volumes of callers making small denominations payments, for example 10,000 callers each paying £10.00.

Some of our clients have seen a return on their investment within just one month.

We understand that some businesses like to talk direct to their customers. It may be that you don't want to lose the opportunity to upsell and cross-sell, or perhaps you just want to stay in touch and keep giving your customers the personal, human touch. Or maybe your business needs to serve as many customers as possible in the shortest of time.

PART AUTOMATION

With part automate, you'll still retain direct customer contact. You can choose to talk to your customer, do your business and transfer them to the application at the point they need to make payment.

You can then choose to retrieve the call back or politely end the call. By choosing to part automate you retain customer contact whilst remaining totally PCI compliant.

FULL AUTOMATION

Full Automation offers your business the opportunity to take payments 24/7, 365 a year, without the need for live Agents. Imagine the transformation this could have on your business.

The reduction in your operational costs could be huge. And for your customers they get to make payments, their way, in their own time, safe in the knowledge that their card data is secure.

KEY FEATURES

- PCI Compliant
- Data Encryption
- Integration with Leading Payment Gateways
- Option for Minimum Payment Validation
- Payment pre-authentication
- Optional Standing Order Logic
- Deflect Problem Accounts to Agents
- Transaction Verification & Confirmation
- Full, Customised Reporting (MI)

REQUEST A DEMO. DISCOVER MORE.

We've a full brochure detailing all Payments features, functionalities, and how it works.

To get a copy, or to see it in action, call us on 0333 566 0000 or email maxine@maxnet.co.uk.

Alternatively, you can chat to us on a Live Chat via our website www.maxnet.co.uk

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ABOUT US

We're Maximum Network Solutions. We've been designing and developing Contact Centre Software, Customer Engagement & Customer Experience (CX) Solutions for businesses around the World for over 25 years.

Technology that makes life easier for your Agents and customers. Solutions that make servicing customers better on your pocket across all channels and media.

Established in 1995, and with our Head Office in the UK, we deploy our solutions around the World with a local approach, a personal touch. And we support our global clients in exactly the same way, 24 hours a day, 7 days a week.

We've helped world-renowned clients across a wide range of industry sectors from banking, insurance and financial services, to travel, leisure and tourism, through retail, security, automotive, construction and logistics.

We work with and have developed solutions for IT and Technology companies
including Avaya, Cisc, Mitel and Capita.

Vendor Agnostic, our CX applications and solutions are designed to wrap around leading digital experience and communication platforms, and telephony systems - in the Cloud and on-premise.

CONNECT WITH US

By phone: 0333 566 0000

Live Chat: www.maxnet.co.uk

email: kate@maxnet.co.uk

LinkedIn: Maximum Network Solutions

NEVER HEARD OF US?

With over 20 years experience in the industry, we've helped some very well-known clients across a whole range of sectors.

World renowned businesses like Marriott International, TNT, Fedex, XPO Logistics, Citigroup, Verifone and G4S.

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