

Want to be able to reach out to all your customers at a drop of a hat?

Divert potential crises by communicating issues before they snowball into disaster?

PROACTIVE IS THE KEY FOR SAVING £\$ & SATISFYING YOUR CUSTOMERS.

BEING PROACTIVE IS ABOUT

Anticipating and responding

to customer questions before they say or do anything.

IT'S A SIMPLE, POWERFUL WAY

to boost customer satisfaction, and reduce demand on your contact centre.

KEEPING PEOPLE IN THE LOOP

by letting people know their deliveries are going to be late, they don't waste their time waiting. They don't contact you, angry and frustrated.

WHY WAIT FOR THEM TO COME TO YOU?

You have the info, you have their details, and have the answer to their expected, unasked question.

IT COSTS LESS TO BE PROACTIVE.

YOU CAN TAKE ADVANTAGE

use the opportunity to turn what could be a miserable, poor customer experience, into an exceptional experience - all without any agent intervention.

It costs a hell of a lot less to be proactive, then to service unhappy, frustrated callers.

CONTACT US

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